

## Impartiality Policy

ICS and its personnel and management / committee members are committed to ensure integrity of their management system and operation at all time. ICS is committed and act impartiality, confidentiality, independence and unbiased services by avoiding and managing conflict of interest that ensuring the core objectivity of independent assessment, certification and verification services.

ICS will ensure,

1. That it will not allow any discrimination in selection of the customers and will entertain and accept all type of customers in confence with the scope of certification and verification.
2. To be equally accessible to all the customers for certification and verification. Applicants to wish to be certified to the criteria of the intended applicable standards within its scope and capability, within the geographical limitation as decided by the ICS management.
3. To carry out certification & verification activities in a non - discriminatory manner.
4. That there are no contains that might influence decision making.
5. Not to engage in any activity which could compromise its impartiality.
6. That it does not provide consultancy to its valued customers that may influence impartiality.
7. For representation of stake holder in ICS technical committee to ensure impartiality.

All ICS personnel engage in certification and inspection activities including external contract personnel and committees shall act impartially and independently and refrain from influence commercial, financial or other pressures to compromise impartiality.

ICS shall take action to respond to any threats to its impartiality arising from the actions of other interested parts of the organization, personnel outside of the organization, subcontractors, related bodies or other bodies or organizations, like stakeholder and group companies



**Dr. Sundar Kataria**  
**Chairman & Managing Director**  
**For International Certification Services Pvt. Ltd.**